

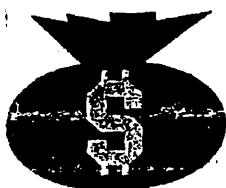
Aug 19 04 02:24p Michael McKuin

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Currently, we are behind approximately \$1,000,000 from the original plan projection for the month of June. I know you are all working hard to provide the claim resolutions needed to meet our goals. Realistically, it will be very difficult, if not impossible, to achieve the planned terminations/denials of 271 by the end of the month, especially considering that we are currently at 166 terminations/denials. We want to foster further enthusiasm and excitement toward improving our current results, as each proper claim resolution can have a very positive effect on the bottomline financial results for the month of June.

In an effort to create enthusiasm within our staff and also recognize your efforts, we will conduct a lottery of the following items:



\$250.00 Gift Certificate  
\$100.00 Gift Certificate  
\$ 50.00 Gift Certificate

The lottery rules are as follows:

- 1) Each individual in LTD will be awarded 1 chance.
- 2) For each appropriate closure or termination completed on Thursday and/or Friday, each individual performing the closure/termination (and each individual directly supporting the process) will be award 3 chances.
- 3) For each appropriate closure or termination completed on Saturday and/or Sunday, each individual performing the closure/termination (and each individual directly supporting the process) will be award 6 chances.

On Monday, we will conduct a random drawing of the combined chances and the prizes will be awarded.

This is a great opportunity for you to contribute to the success of the business along with enjoying some personal and professional enjoyment from your hard work and efforts.

Let's "Kick It Up a Notch"

Thank you,  
Steve

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